

FREEDOME COUNSELING LLC - PRIVACY POLICY / TERMS & CONDITIONS - SMS COMMUNICATION

Freedome Counseling LLC, P.O. Box 2348 Calumet City Illinois 60409

PRIVACY POLICY / TERMS & CONDITIONS - SMS COMMUNICATION

Freedome Counseling respects your privacy. By opting into our SMS messaging service, you agree to the following terms regarding how we handle your data:

Data Collection: We will collect your name, email address and mobile phone number when you agree to receive SMS.

Opt-In Process: The information will be collected via our website form.

Data Security: We protect your data with secure storage measures to prevent unauthorized access.

Data Retention: We retain your information as long as you are subscribed to our SMS service. You may request deletion at any time.

MESSAGE AND DATA RATES MAY APPLY:

Your mobile carrier may charge fees for sending or receiving text messages, especially if you do not have an unlimited texting or data plan. Messages are recurring, and message frequency varies.

Non-Sharing Clause: We do not share your data with third parties for marketing purposes. Freedome Counseling will not rent, or share the collected mobile numbers.

Data Usage and Contact Information: We collect and use your data for communication purposes and to improve our services. You will receive SMS messages about appointment times, cancellations, reminders, and other services. We may share it with third-party partners for analytics and Freedome Counseling advertising purposes. If you have any questions or concerns, contact us at 312-416- 6174 or tanishah@freedomecounseling.org.

Data Transfer and Protection: We do not transfer your personal data to third parties without your consent, except as required by law. We implement strict access controls and encryption to protect your data from unauthorized access.

Opt-Out Rights: We acknowledge your right to unsubscribe from and opt out OF SMS messaging campaigns anytime. To opt out, text STOP. For help, text HELP. After unsubscribing, you will receive a final SMS to confirm you have unsubscribed, and we will remove your number from our list within 24 hours.

You can send HELP for additional assistance, and you will receive a text including our phone number, email, and our website or social media link to contact us. We are here to help you.

TERMS AND CONDITIONS: SMS COMMUNICATION

SMS Message Types: Informational, appointment updates, and reminders

Message Frequency: 1-2 times per week

Charges Notice: Message & data rates may apply

Sender: Freedome Counseling

Subscribe / Opt-in Process: Text the keyword JOIN to 312-416-6174

Unsubscribe / Opt-out Process: Reply STOP to opt out of future SMS messaging

To Get Help: Reply HELP to get support

BY CHECKING THE "YES" BOX ON THIS FORM, I AGREE THAT I HAVE READ, UNDERSTOOD, AND AGREE TO THE PRIVACY POLICY / TERMS & CONDITIONS: SMS MESSAGING.